



Vale People First

Parents Group - Guide for Professionals

Below, is a list of requirements that we feel our staff need to have, to help us be in charge, in control, listened to, confident and supported.

Do's and Don'ts.....

Don't preach at us - this can make us switch off

Don't judge us or make assumptions

Listen to us

Make meetings fun

Be accessible, don't use jargon, make information easy for us to understand

Be available

Empathise, be sympathetic if we are having a rough time

Do what you say you are going to do

Have good knowledge of our community to be able to signpost and refer to other agencies and activities

Be neutral, don't take sides

Have a good work and social balance.....we like to socialise with our staff, we feel this helps our professional relationship

Be open and friendly

Make sure our meeting space is child friendly and accessible



Make sure staff are well trained in child protection protocols and other relevant legislation

Help us to make the rules and stick to them

